



**Please note location of meeting.*

**THE REGIONAL MUNICIPALITY OF NIAGARA
COMMUNITY SERVICES COMMITTEE**

AGENDA 5-2004

**Monday, March 8, 2004
3:00 p.m., The Meadows of Dorchester
6623 Kalar Road, Niagara Falls**

1. PRESENTATIONS

Carol Rudel, Coordinator Dementia Resources
Maureen Shantz, Administrator, Northland Pointe
Re: Citizens Accessing the Region's Long Term Care

Mary Ludzik, Family Advisory Council
Re: Citizens Inputting to the Region's Long Term Care

Ruth Crane, Coordinator, Staff Development and Quality Improvement
Theresa Hurd, Clinical Nurse Coordinator
Re: Improving the Quality of the Region's Long Term Care

2. REPORTS

COM 15-2004 Seniors Services – Overview of Community Need,
Services and Challenges

COM 16-2004 Seniors Services Quality Improvement Report Third and
Fourth Quarter – July 1 – December 31, 2003

COM 17-2004 Ontario Disability Support Program (ODSP) Cost of
Administration 2001 and 2002 Reconciliation

3. OTHER BUSINESS

4. NEXT MEETING

Monday, March 22, 2004 at 3:00 p.m., at S.A.E.O. Offices, 60 James St., St.
Catharines

Pam Gilroy
Acting Regional Clerk